

Performance Guarantee Appendix

(For ESS customers, for high cyclic applications)

(For Cells and Modules)

We, VISION Group, guarantee the capacity of the Products as set forth in the Product specifications for 120 months from: (1) the date of the commissioning of the Product(s); or (2) 12 weeks from the manufacturing date as recognizable from the Serial Numbers of the Battery modules, whichever occurs earlier, provided that Customer is in compliance with the user instructions and conditions for such Products provided by Supplier.

- a) Supplier determines the Product has the cell efficiency failure only when its remaining capacity is less than 80% of its initial rated capacity, provided that such remaining capacity shall be calculated at the system level, not at the cell level. If such cell efficiency failure is confirmed by Supplier, Supplier shall provide Customer any required Parts (Cell or Module) for repair of the failure for free.
- b) To request compensation under this warranty, Customer shall submit the following to Supplier: (1) log-in-file that sets forth the overall pattern of UPS; (2) serial number of such Products; and (3) purchase information, such as tracking number and invoice.

1 Warranty Limitations

- a) In the event Customer fails to procure log-in-file for Supplier as required, it shall be deemed that any deviation in capacity of the Products from those set forth in the Product specifications is a result of Customer's noncompliance with the user instructions or conditions, and any repair or replacement of such Products shall be at Customer's cost.

- b) Any issues arising out of installation or disassembly of the Products are not within the scope of this Agreement.
- c) Supplier shall not be responsible for any potential defects in the Products resulting from any unilateral change in the Product specification by Customer without Supplier's consent.
- d) Any and all defects in Products arising out of Customer's misuse, defects in other components , unauthorized change or repair in Products, or abnormal installation environment shall be repaired or replaced at Customer's cost.
- e) Any and all defects in Products arising out of Re-installing by Relocation of Products by Customer without Supplier's consent or supervising
- f) Any and all defects in Products arising out of natural disasters, such as fire, earthquake, storm lightening, or other abnormal environmental conditions such as air pollution, sea wind and sulfur corrosion, shall be repaired or replaced at Customer's cost.
- g) Under no circumstances shall Supplier be liable for incidental, consequential or special damages, howsoever caused. Loss of use, loss of profits, loss of production, and loss of revenues are specifically and without limitation excluded.
- h) Other costs incidental to defective Products, such as technician, delivery and transportation fees, shall be borne by Customer.
- i) Supplier's aggregate liability, if any, in damages or otherwise, shall not exceed the invoice value as paid by the Customer per unit of defective Product.
- j) The terms of this Agreement are expressly in lieu of and exclude all other express or implied warranties, including, but not limited to, warranties of non-infringement, merchantability, fitness for particular purpose, use or application, and all other obligations or liabilities on the part of the Supplier, unless such other obligations or liabilities are expressly agreed to in writing signed and approved by Supplier.

- k) Customer shall notify of any and all defects, including any minor fault signal occurrence, within three(3) working days to Supplier or Supplier's authorized service center.

2. Working Condition

REVO LIB system shall be kept under the following condition without affecting warranty:

1. working temperature: $25\pm 5^{\circ}\text{C}$, ($68\sim 86^{\circ}\text{F}$)
2. Storage temperature : $5\sim 35^{\circ}\text{C}$, ($41\sim 95^{\circ}\text{F}$),
3. Humidity: RH 5~85% under below 35%, anti-static measure shall be taken
4. Altitude:
Less than ≤ 1500 meters (5000 inches)
Transportation: less than 15000m
5. saline and alkaline land;: Not supported

3. Warranty Void if

1. Buying REVO products from no-offical Channel.
2. Can not provide complete buying documents, contract, etc.
3. Misuse like opening the module, pack, CBMS, GBMS, etc.
4. Changing the parameters without confirmation with VISION authorization engineers.
5. Misuse from end user like external short circuit, frequently trip CB manually, etc.
6. Longer cycles on 80% DOD for more than 1C/1000times(TPL Series); 0.5C/2000times(TPL Series).
7. Used in out of working conditions like Temperature, Humidity, Altitudes.

4.10 years Warranty charge

1) 10 yrs pro-rata warranty for ESS use (When you place the order at the first time should pay 5%), also should follow the below terms;

Warranty Term	Compensation
1 st year (0 to 1 year old)	Supply replacement Free of Charge
2 nd year (1 to 2 year old)	Supply replacement Free of Charge
3 rd year (2 to 3 year old)	Supply replacement Free of Charge
4 th year (3 to 4 year old)	Supply replacement Free of Charge
5 th year (4 to 5 year old)	Supply replacement Free of Charge
6 th year (5 to 6 year old)	Sell a replacement at 60% of initial selling price
7 th year (6 to 7 year old)	Sell a replacement at 75% of initial selling price
8 th year (7 to 8 year old)	Sell a replacement at 85% of initial selling price
9 th year (8 to 9 year old)	Sell a replacement at 90% of initial selling price
10 th year (9 to 10 year old)	Sell a replacement at 95% of initial selling price
Older than 10 years	No compensation will be provided

2) 10 years warranty for ESS use (When you place the order at the first time should pay 25%) and then follow the 10 years REVO Performance warranty for ESS use items.

UPS BU
Shenzhen Center Power Tech Co., Ltd
VISION GROUP